

For CG-FX/FXII(Plus) series users

Support document of cutting with register marks (ERROR 36 MARK DETECT)

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Ver:1.00

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How to take actions when “ERROR 36 MARK DETECT” occurred

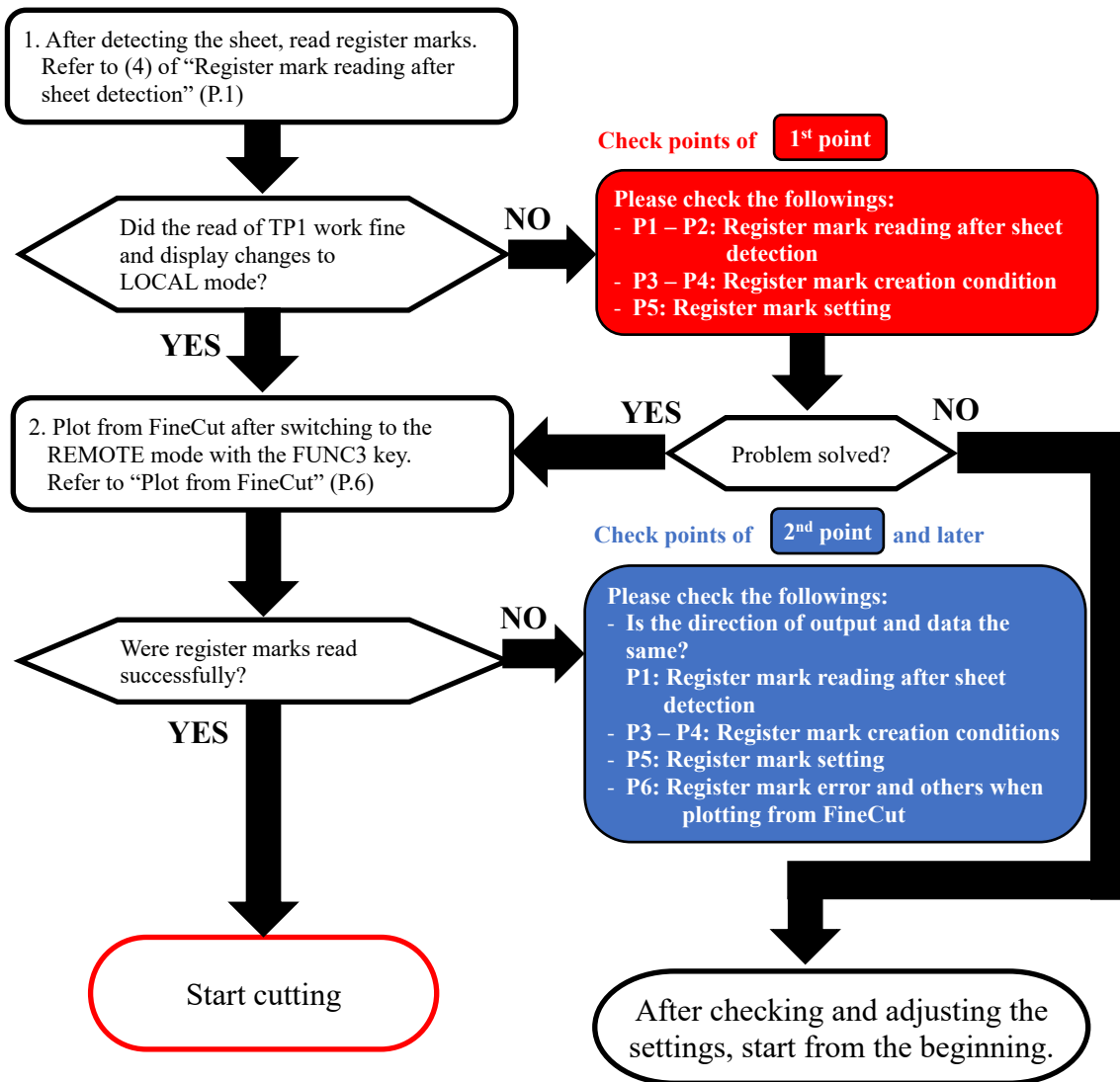
When did “ERROR C36 MARK DETECT” occur?

Please follow the operation instructions for the cutting with register marks.


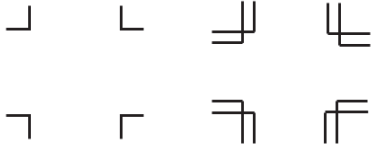
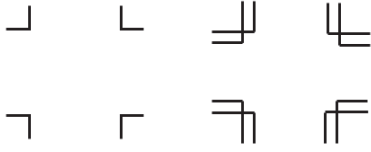
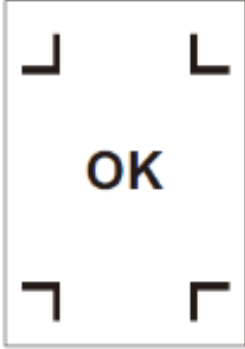



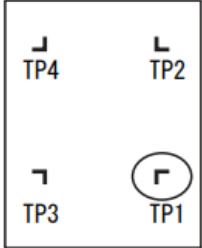
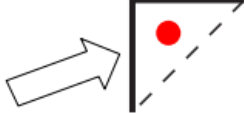
For detailed operations, please refer to the “CG-FX/FXII series instruction manual” and “FineCut reference guide”.

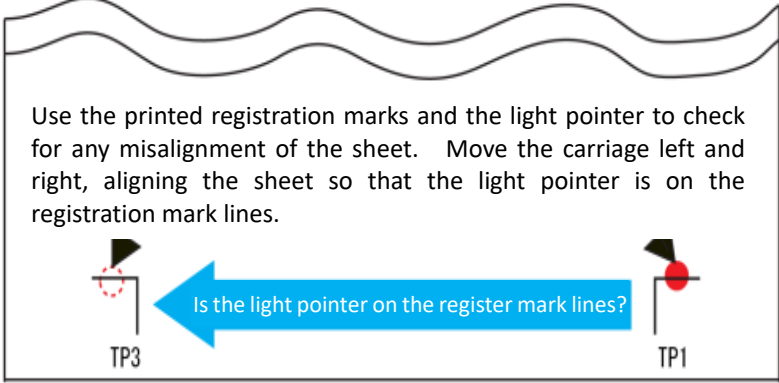
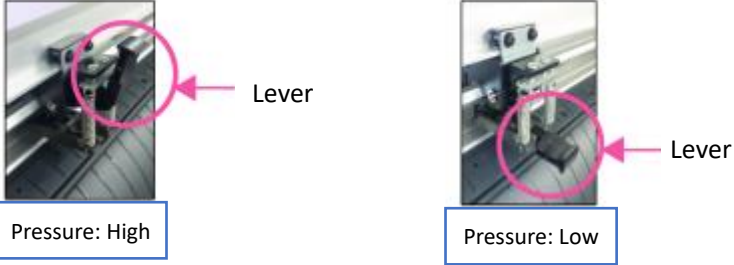
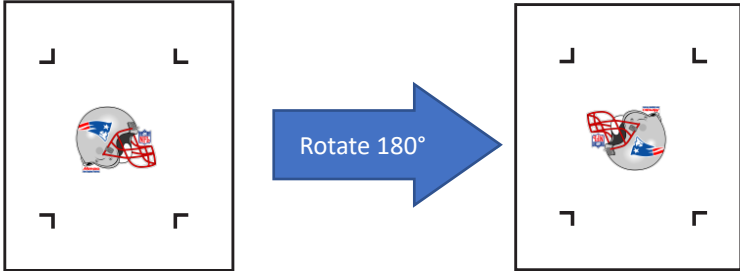
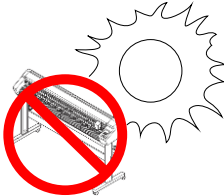
Set the printed sheet with registration marks on the plotter and detect the sheet.

** In this document, the sheet is set in rear side, and the register mark detection setting is set to 1 point.*



1. Register mark detection after sheet detection

<p>1st point</p> <p>(1) Are the register marks created with FineCut?</p> <p>Register marks created with Illustrator cannot be read. Only register marks created with FineCut can be detected.</p>	 <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">  <p>OK</p> </div> <div style="text-align: center;">  <p>NG</p> </div> </div>
<p>1st point</p> <p>(2) Is the sheet white and the black register marks?</p> <p>Colored sheets and colored register marks cannot be detected.</p>	<div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">  <p>OK</p> </div> <div style="text-align: center;">  <p>NG</p> </div> </div>
<p>1st point</p> <p>(3) Is there any bleeding on the register marks? Are you enlarging the image when printing?</p> <p>When printing the image, do not enlarge or reduce it.</p>	<p>Set the line width of the register marks to between 0.5mm and 1.0mm.</p> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">  <p>OK</p> </div> <div style="text-align: center;">  <p>NG</p> </div> </div>
<p>1st point</p> <p>(4) When detecting registration marks on the plotter, is the starting position for registration mark detection correct?</p>	<p>Align the lower-right registration mark (TP1) in the shape of a triangle with the center of the registration mark detection starting position.</p> <div style="display: flex; align-items: center;"> <div style="border: 1px solid black; padding: 5px; margin-right: 20px;">  </div> <div style="text-align: center;">  </div> <div style="margin-left: 20px;"> <p>When "TP1" is displayed...</p> <div style="border: 1px solid black; padding: 5px; display: inline-block; margin-bottom: 5px;">TP1</div> <p>assume TP1 (lower-right registration mark) as a triangle and align the light pointer with its center.</p> </div> </div>

<p>2nd point</p> <p>(5) Is the sheet tilted?</p> <p>When the sheet is released, the display shows:</p> <p>ROLL < R > LEAF</p>	<p>Push the clamp lever forward and lift the pinch roller. When you do this, the light pointer will illuminate, allowing you to manually move the carriage left and right. Move the carriage by hand between TP1 and TP3, aligning it within the sheet's line using the light pointer's line to adjust the sheet's alignment.</p>  <p>Use the printed registration marks and the light pointer to check for any misalignment of the sheet. Move the carriage left and right, aligning the sheet so that the light pointer is on the registration mark lines.</p>
<p>1st point 2nd point</p> <p>(6) Are there any differences in pressure at both ends?</p> <p>Go around the back of the main unit and check the clamp lever pressure.</p>	 <p>Use the clamp at both ends with high pressure. Change pressure of the intermediate clam according to your application.</p>
<p>1st point</p> <p>(7) Rotate the sheet 180 degrees and try detecting the register marks.</p> <p>If there is any debris or dirt in a specific area, it may cause errors during register mark detection at the same position.</p>	
<p>1st point</p> <p>(8) Are you working in direct sunlight or directly under fluorescent lights?</p>	<p>There is possibility that the register mark sensor is being triggered by the reflection of fluorescent light on the sheet.</p> 

2. Register marks creating condition

2nd point

- (1) Is there any object obstructing the area around the register marks?

If there are objects in unprintable area, errors may occur in case of sheet misalignment or other issues.

1st point

- (2) Is there a distance of 20mm or more from register mark TP1 to the front edge of the sheet? (For Type 2, it should be 20mm or more + half the length of one side of the register mark.)

2nd point

- (3) Is there a space of 30 mm or more from the TP2 register mark to the rear edge of the sheet (for Type 2, 30 mm or more + half the length of one side of the register mark)? (Not required during roll setup.)

1st point

2nd point

- (4) Are the pinch rollers touching the register marks? (Inside the red dashed line is prohibited)

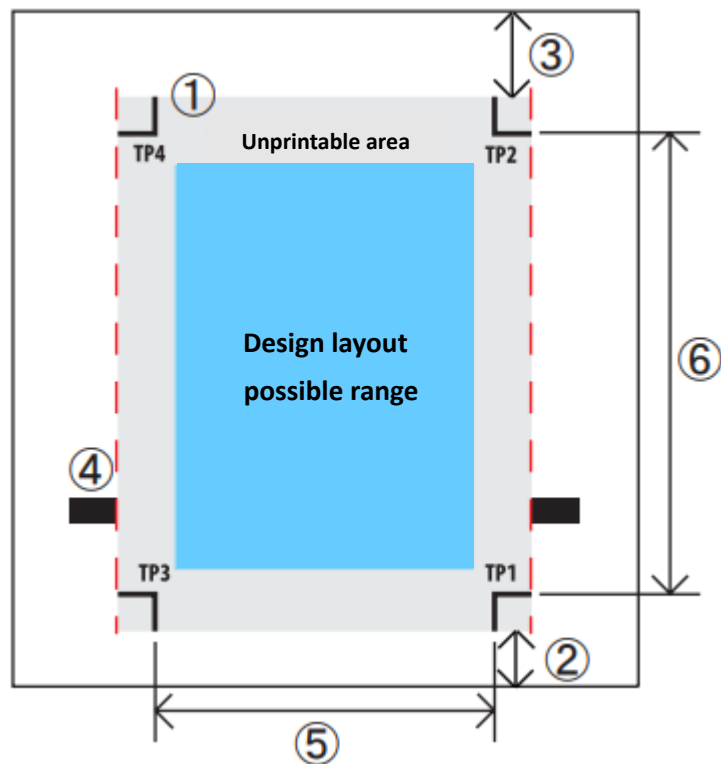
2nd point

- (5) Is there a distance between register marks TP1 and TP3 within the range of 50mm or more?

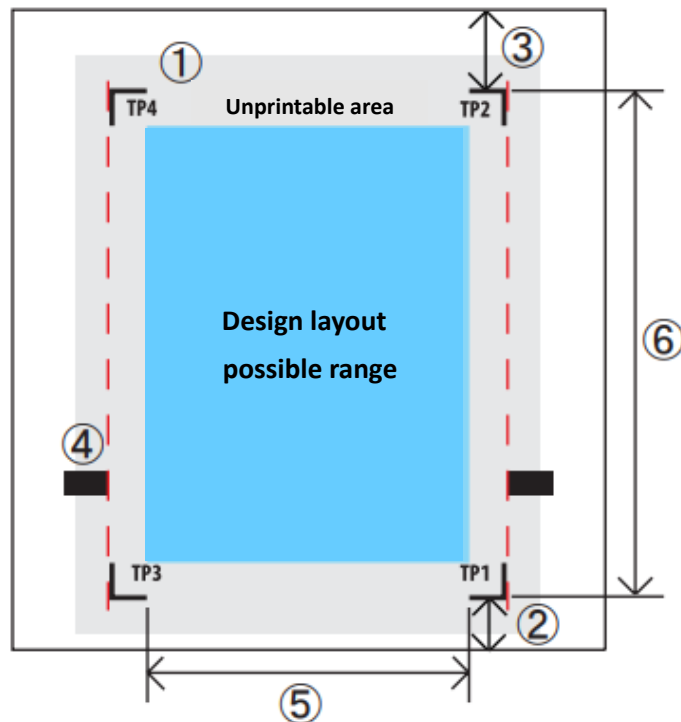
2nd point

- (6) Is the distance between TP1 and TP2 register marks within the range of 50mm or more and 9000mm or less?

When the register mark is Type 1 (outward-facing register mark)



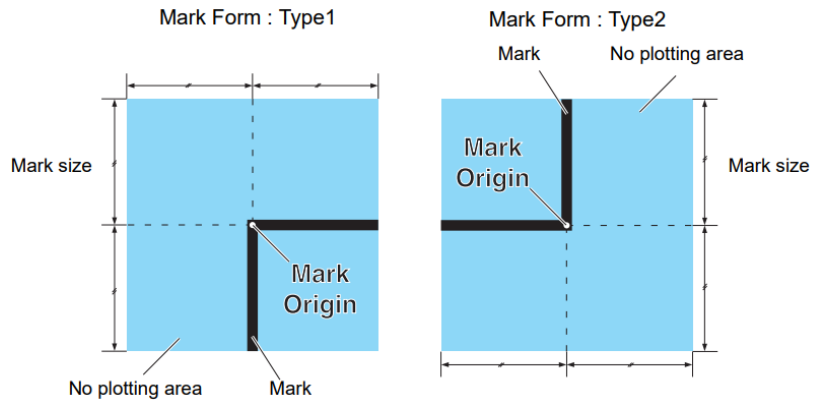
When the register mark is Type 2 (inward register mark)



1st point

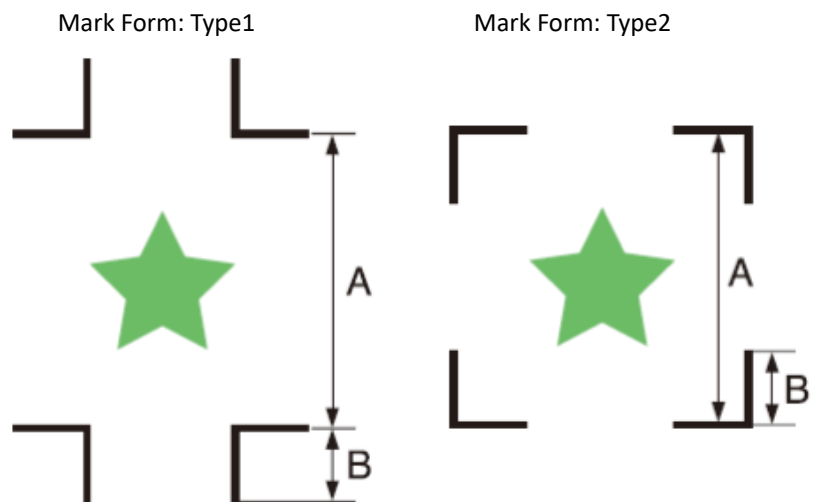
(7) Is there any data or dirt in the unprintable area?

The area around the register marks (from the corners of the register marks to an area equal to the length of the register marks) is an unprintable area. Ensure that no data is printed in this area and it remains free from dirt. Incorrect register mark detection or register mark reading error could occur.



2nd point

(8) Is the length of one side of the register marks appropriate in relation to the distance between the register marks?



A	Less than 200	50mm	1000	2000	3000	5000 or more
B	4mm~	8mm~	15mm~	25mm~	35mm~	40mm~

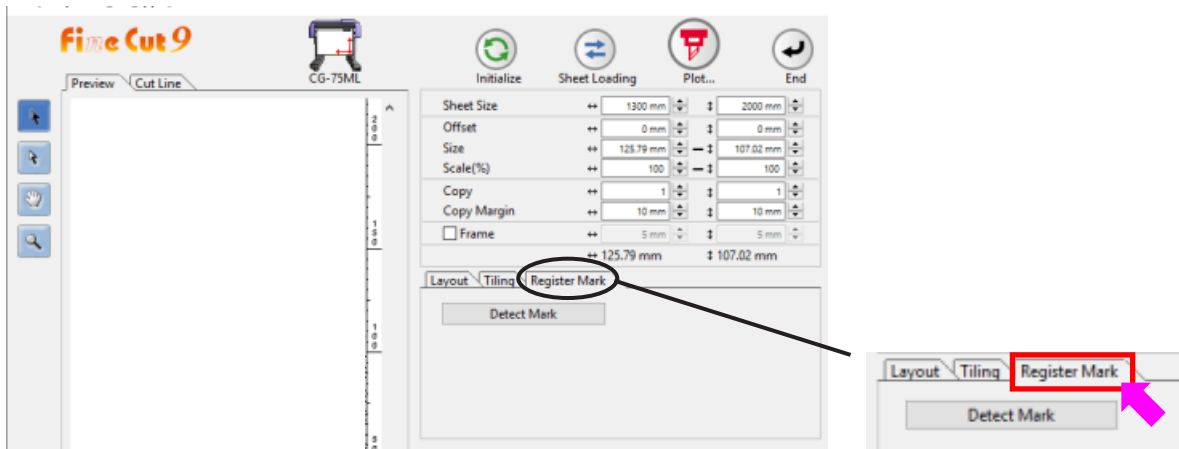
3. Register mark setting

<p>Execute the menu.</p> <p>[MARK DETECT]</p> <p>Press the up/down key to change the setting, press the [ENTER] key to confirm the settings or proceed to the next menu.</p> <p>1st point</p> <p>(1) How many register marks are being used for REGISTER MARK DETECT?</p> <p>MARK DETECT: 1pt</p> <p>1st point 2nd point</p> <p>(2) How do you configure the [PAPAR HOLD] setting?</p> <p>PAPER HOLD ON</p> <p>2nd point</p> <p>(3) Do you set scale compensation?</p> <p>DIST.REVI.: OFF</p> <p>1st point 2nd point</p> <p>(4) What is the length of one side of the register mark?</p> <p>SIZE: 10mm</p> <p>1st point</p> <p>(5) What is the length of the offset values?</p> <p>OffsetA: 0.0mm</p> <p>OffsetB: 0.0mm</p> <p>1st point</p> <p>(6) Which shape are you using for register marks?</p> <p>FORM: Type 1</p> <p>(7) How many copies do you set?</p> <p>COPIES A (↑): 1</p> <p>COPIES B (-): 1</p> <p>2nd point</p> <p>(8) What are you setting the high-speed limit to?</p> <p>SPD LIMIT: 0</p> <p>(9) Do you set [SKEW CHECK] off?</p> <p>SKEW CHECK: 0</p> <p>1st point 2nd point</p> <p>(10) How do you set the [DETECT MODE] ?</p> <p>DETECT MODE: PREC</p>	<div style="text-align: center;"> <p>CT1 20 040 0.30</p> <p>FUNCTION</p> <p>SET UP <ENT> ENTER MARK DETECT <ENT></p> </div> <p>Default setting is “OFF”. When using FineCut, set the plotter to 1-point detection, and in FineCut, set it to 4-point detection.</p> <p>Default setting is “ON”.</p> <p>Default setting is “AFTER”. When using FineCut, set [DIST.REVI.] to OFF.</p> <p>Default setting is “10 mm”. Input a value that matches the size of one side of the register mark created in FineCut.</p> <p>Default setting is “0.0 mm”. The offset represents the distance of movement from the origin of the register mark, so it is typically set to 0.0mm. (If there are values already entered, simply press the ENTER key.)</p> <p>Default setting is “Type 1”. Ensure that the register mark shape set on the plotter matches the register mark shape created in FineCut. Outward = Type 1, Inward = Type 2</p> <p>Default value is “1”. Please avoid making any changes to these values when using FineCut.</p> <p>Default setting is “0”. It is recommended to set the speed to 15cm/s to 20cm/s when the sheet is sliding and the register marks cannot be read properly.</p> <p>Default setting is “OFF”. Sets the allowable sheet shift amount for continuous copying. Normally, it should be left as “OFF”. Default setting is “PREC”. (precision) If there are errors or if registration mark detection is not functioning correctly, set it to “PREC” (precision) mode. *Only for FXII(Plus).</p>
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4. Plotting from FineCut

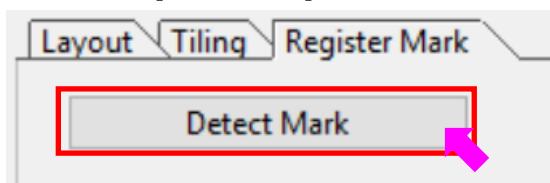
Please follow the operation instructions.

1. Launch FineCut and click on the [Register Mark] tab in the plot screen.

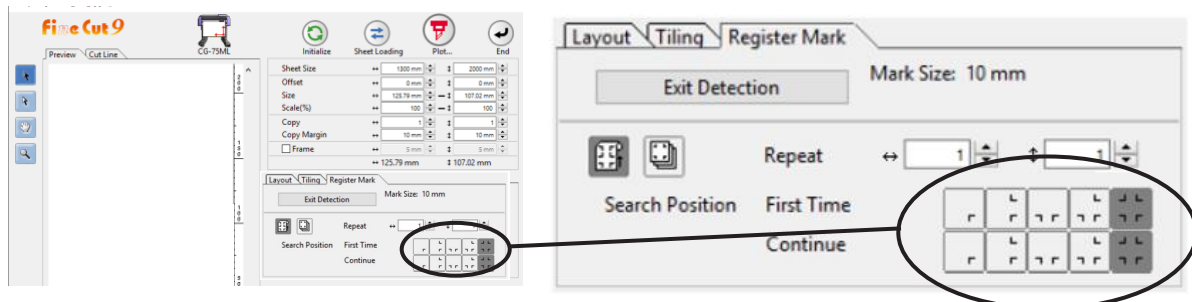


* Rotate the sheet beforehand to ensure it is in the same orientation, and then click on the [Register Mark] tab.

2. Click on the [Detect Mark] button.



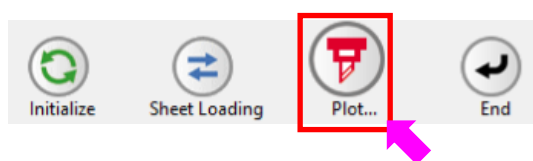
3. The screen will switch after recognizing the dimensions within the registration marks area.



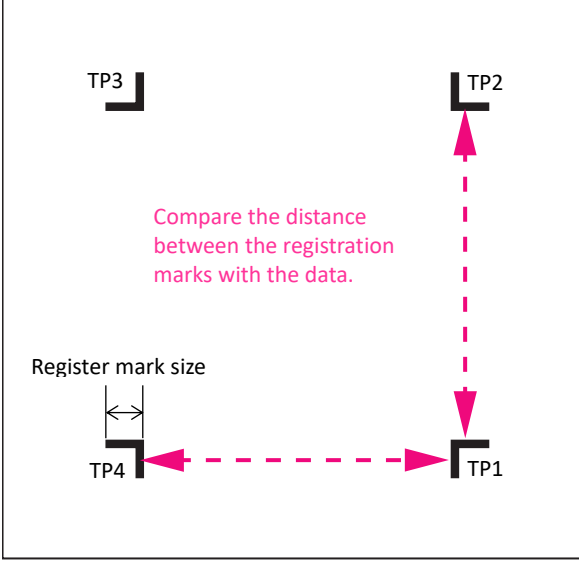
Set the registration mark detection to “4 points detection” for the “First Time”.

Subsequent (continue) detection will also have higher accuracy when using 4-point detection.

4. Click on the [Plot] button.



5. Errors related to registration marks beyond the second point and others.

<p>2nd point</p> <p>(1) If an error occurs during the detection of registration marks beyond the second point.</p>	<p>Measure the distance between registration marks on the printed material and compare it to the registration mark distance in the data.</p> <p>Adjustments are made even if there is a discrepancy in the registration mark distance between the printed material and the data due to factors such as sheet expansion or contraction. However, the allowable range for adjustments is up to twice the registration mark size. Any discrepancy beyond that range will result in a registration mark error.</p> 
<p>(2) Other errors</p>	<p>For other registration mark errors, the troubleshooting method is the same as Error 36 MARK DETECT.</p> <ul style="list-style-type: none"> - ERROR 37 MARK ORIGIN This error occurs during continuous registration mark copying when the origin position, detected based on the registration marks, falls outside the cutting area due to media skew or other factors - ERROR C38 MARK SCALE This error occurs during continuous register mark copying when a registration mark is skipped, and the subsequent registration mark is detected, resulting in significant scale correction beyond $\pm 30\%$. <p>If the plotter does not operate correctly after performing the above steps, refer to the operation manual.</p> <p>Chapter 3 Function</p> <ul style="list-style-type: none"> - Check the registration mark sensor's response. - Adjust the position of the light pointer.

This document was created based on calls received from users.

If you cannot solve the problem even after checking the contents of the document, or if you have any questions, please contact your local dealer for assistance.

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